# QVT (Quantity versus Time) Calculator

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**Description:** Steps to change the settings of their desktop calculator to calculate the next fill date for a medication with quantity limits.

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| Changing the Settings on Calculator |

Perform the steps below:

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| **Step** | **Action** |
| **1** | Display the **Calculator** by clicking on the **Windows** tab at the bottom of the screen. |
| **2** | Click on the **three dashes**. |
| **3** | Select **Date Calculation.** |
| **4** | Select the date and then input the months/days. |

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| Calculate for QVT |

Perform the steps below:

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| **Step** | **Action** | |
| **1** | Determine the following: | |
| **If want to know...** | **Then…** |
| When the plan will allow the next fill | 1. Click **Add** and change “**From”** date to the last time the Rx was filled. 2. Change **Days** field to the plan’s day limitations.   **Note:** Usually, 75 or 90 days. |
| How far back to count fills | 1. Click **Subtract** and leave “**From”** date to today’s date. 2. Change the days to the plan’s day supply limitations.   **Note:** Usually, 75 or 90 days. |
| **Result:** Calculator automatically populates the dateonce the years/months/days field are input. | |

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| Examples |

**Example 1:**

* Members needs Zolpidem for daily use. Prior Authorization was just approved for one a day, but member had already filled 15 quantity for 30-day supply on 07/01.
* The plan does not allow for a QVT back on track PBO called: Managed Drug Limit/Quantity VS Time Limits.
* The member needs to know when she can fill the full quantity of 30 for 30 days if the new plan limits are 30 quantity every 25 days.

A screenshot of a calendar

Description automatically generated

**Example 2:**

* Members have been filling their Advair as a 30-day supply but has now hit the refill limitation and must switch to a 90-day supply.
* When a member takes the 90-day supply to the pharmacy for fill it now rejects for quantity of three allowed every 75 days.
  + If the member is only filling three and the plan allows for a QVT PBO, count the number fills the member has had in the past 75 days.
  + Contact the Senior Team so they are aware of what quantity needs to be overridden. Refer to the document for your line of business for When to Transfer Calls to the Senior Team.

**Note:** To find out how far back to count use the subtract feature, using 08/03 as today’s date.

A screenshot of a calendar

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| Related Documents |

[Customer Care Abbreviations, Definitions, and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

[CarelonRx Customer Care Abbreviations, Definitions and Terms - Index (019003)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=4d4bedc3-6ab8-46ce-8b90-f0b7bdabc984)

[CarelonRx PHD - Increase Dosage Calculator (004238)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=9b0e867a-2cb0-42a8-9fe2-484697f344f4)

**Parent Documents:**

[Customer Care Internal and External Call Handling (CALL-0049)](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

[CarelonRx Customer Care - Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=IRXME-060930)

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